



**A C A D E M I E S**

# Non-Examination Assessment Policy 2018-19

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Ratified by:	QAT Board
Date:	April 2019
Next review date:	September 2019

**Q3 Academies Trust**  
**Non-Examination Assessment Policy 2018-19**

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## **What does this policy affect?**

This policy affects the delivery of subjects of reformed GCE and GCSE qualifications which contain a component(s) of non-examination assessment.

“The regulator’s definition of an examination is very narrow and in effect any type of assessment that is not ‘externally set and taken by candidates at the same time under controlled conditions’ is classified as non-examination assessment (NEA). ‘NEA’ therefore includes, but is not limited to, internal assessment. Externally marked and/or externally set practical examinations taken at different times across centres are classified as ‘NEA’.”

[Definition taken directly from the JCQ publication [Instructions for conducting non-examination assessments, Foreword](#)]

This publication is further referred to in this policy as [NEA](#)

## **Purpose of the policy**

The purpose of this policy, as defined by JCQ, is to:

- ✓ Cover procedures for planning and managing non-examination assessments;
- ✓ Define staff roles and responsibilities with respect to non-examination assessments;
- ✓ Manage risks associated with non-examination assessments.

[[NEA](#) 1]

## **What are non-examination assessments?**

“Non-examination assessments measure subject-specific knowledge and skills that cannot be tested by timed written papers.

There are three assessment stages and rules which apply to each stage. These rules often vary across subjects. The stages are:

- ✓ task setting;
- ✓ task taking;
- ✓ task marking.”

[[NEA](#) 1]

## **Procedures for planning and managing non-examination assessments identifying staff roles and responsibilities**

### **The basic principles**

#### **Head of centre**

- ✓ Provides a signed declaration as part of the National Centre Register Number Register Annual Update to confirm awareness of that relevant centre staff are adhering to the latest version of NEA;
- ✓ Ensures that the centre’s non-examination assessment policy is fit for purpose;

- ✓ Ensures the centre's internal appeals procedures clearly detail the procedure to be followed by candidates (or their parents/carers) appealing against internal assessment decisions (centre assessed marks) and requesting a review of the centre's marking.

### **Senior Leaders**

- ✓ Ensure the correct conduct of non-examination assessments (including endorsements) which comply with [NEA](#) and awarding body subject-specific instructions;
- ✓ Ensure the centre-wide calendar records assessment schedules by the start of the academic year.

### **Quality Assurance (QA) lead/Lead internal verifier**

- ✓ Confirms with Curriculum Leaders that appropriate awarding body forms and templates for non-examination assessments (including endorsements) are used by Learning Consultants and candidates;
- ✓ Ensures appropriate procedures are in place to internally standardise/verify the marks awarded by Learning Consultants in line with awarding body criteria;
- ✓ Ensures appropriate centre-devised templates are provided to capture/record relevant information given to candidates by Learning Consultants;
- ✓ Ensures appropriate centre-devised templates are provided to capture/record relevant information is received and understood by candidates;
- ✓ Where not provided by the awarding body, ensures a centre-devised template is provided for candidates to keep a detailed record of their own research, planning, resources etc.

### **Curriculum Leaders**

- ✓ Ensures Learning Consultants understand their role and responsibilities within the non-examination assessment process;
- ✓ Ensures [NEA](#) and relevant awarding body subject specific instructions are followed in relation to the conduct of non-examination assessments (including endorsements);
- ✓ Works with the QA lead/Lead internal verifier to ensure appropriate procedures are followed to internally standardise/verify the marks awarded by Learning Consultants;
- ✓ Creates a guidance document describing how the NEA will run for specific qualification.

### **Learning Consultant**

- ✓ Understands and complies with the general instructions as detailed in [NEA](#);
- ✓ Where these may also be provided by the awarding body, understands and complies with the awarding body's specification for conducting non-examination assessments, including any subject-specific instructions, teachers' notes or additional information on the awarding body's website;
- ✓ Marks internally assessed work to the criteria provided by the awarding body;
- ✓ Ensures the exams officer is provided with relevant entry codes for subjects (whether the entry for the internally assessed component forms part of the overall entry code for the qualification or is made as a separate unit entry code) to the internal deadline for entries
- ✓ Follow the guidance document describing how the NEA will run for specific qualification.

### **Exams officer**

- ✓ Signposts the annually updated JCQ publication Instructions for conducting non-examination assessments to relevant centre staff;

- ✓ Carries out tasks where these may be applicable to the role in supporting the administration/management of non-examination assessment.

## **Task setting**

### **Learning Consultant**

- ✓ Selects tasks to be undertaken where a number of comparable tasks are provided by the awarding body OR designs tasks where this is permitted by criteria set out within the subject specification;
- ✓ Makes candidates aware of the criteria used to assess their work.

## **Issuing of tasks**

### **Learning Consultant**

- ✓ Determines when set tasks are issued by the awarding body;
- ✓ Identifies date(s) when tasks should be taken by candidates;
- ✓ Accesses set tasks in sufficient time to allow planning, resourcing and teaching and ensures that materials are stored securely at all times;
- ✓ Ensures requirements for legacy specification tasks and new specification tasks are distinguished between.

## **Task taking**

## **Supervision**

### **Learning Consultant**

- ✓ Checks the awarding body's subject-specific requirements ensuring candidates take tasks under the required conditions and supervision arrangements;
- ✓ Ensures there is sufficient supervision to enable the work of a candidate to be authenticated;
- ✓ Ensures there is sufficient supervision to ensure the work a candidate submits is their own;
- ✓ Is confident where work may be completed outside of the centre without direct supervision, that the work produced is the candidate's own;
- ✓ Where candidates may work in groups, keeps a record of each candidate's contribution;
- ✓ Ensures candidates are aware of the current JCQ documents [Information for candidates - non-examination assessments](#) and [Information for candidates - Social Media](#);
- ✓ Ensures candidates understand and comply with the regulations in relevant JCQ documents Information for candidates.

## **Advice and feedback**

### **Learning Consultant**

- ✓ As relevant to the subject/component, advises candidates on relevant aspects before candidates begin working on a task;

- ✓ Will not provide candidates with model answers or outlines/heading specific to the task;
- ✓ When reviewing candidates' work, unless prohibited by the specification, provides oral and written advice at a general level to candidates;
- ✓ Allows candidates to revise and re-draft work after advice has been given at a general level;
- ✓ Records any assistance given beyond general advice and takes it into account in the marking or submits it to the external examiner;
- ✓ Ensures when work has been assessed, candidates are not allowed to revise it.

## **Resources**

### **Learning Consultant**

- ✓ Refers to the awarding body's specification and/or associated documentation to determine if candidates have restricted/unrestricted access to resources when planning and researching their tasks;
- ✓ Ensures conditions for any formally supervised sessions are known and put in place;
- ✓ Ensures appropriate arrangements are in place to keep the work to be assessed, and any preparatory work, secure between any formally supervised sessions, including work that is stored electronically;
- ✓ Ensures conditions for any formally supervised sessions are understood and followed by candidates;
- ✓ Ensures candidates understand that they are not allowed to introduce improved notes or new resources between formally supervised sessions;
- ✓ Ensures that where appropriate to include references, candidates keep a detailed record of their own research, planning, resources, etc.

## **Word and time limits**

### **Learning Consultant**

- ✓ Refers to the awarding body's specification to determine where word and time limits apply/are mandatory.

## **Collaboration and group work**

### **Learning Consultant**

- ✓ Unless stated otherwise in the awarding body's specification, and where appropriate, allows candidates to collaborate when carrying out research and preparatory work;
- ✓ Ensures that it is possible to attribute assessable outcomes to individual candidates;
- ✓ Ensures that where an assignment requires written work to be produced, each candidate writes up their own account of the assignment;
- ✓ Assesses the work of each candidate individually.

## Authentication procedures

### Learning Consultant

- ✓ Ensures candidates sign a declaration confirming the work they submit for final assessment is their own unaided work;
- ✓ Ensures candidates submittal for assessment is at the same point as the candidate confirmation;
- ✓ Signs the 'teacher declaration of authentication' confirming the requirements have been met;
- ✓ Keeps signed candidate declarations on file until the deadline requesting reviews of results has passed or until any appeal, malpractice or other results enquiry has been completed, whichever is later;
- ✓ Provides signed candidate declarations where these may be requested by a JCQ Centre Inspector;
- ✓ Where there may be doubt about the authenticity of the work of a candidate or if malpractice is suspected, follows the authentication procedures and malpractice information in NEA and informs the Exams Officer and Senior Leader responsible for exams.

## Presentation of work

### Learning Consultant

- ✓ Obtains informed consent at the beginning of the course from parents/carers if videos or photographs/images of candidates will be included as evidence of participation or contribution;
- ✓ Instructs candidates to present work as detailed in [NEA](#) unless the awarding body's specification gives different subject-specific instructions;
- ✓ Instructs candidates to add their candidate number, centre number and the component code of the assessment as a header/footer on each page of their work.

## Keeping materials secure

### Learning Consultant

- ✓ When work is being undertaken by candidates under formal supervision, ensures work is securely stored between sessions (if more than one session);
- ✓ When work is submitted by candidates for final assessment, ensures work is securely stored;
- ✓ Follows secure storage instructions as defined in [NEA 4.8](#);
- ✓ Takes sensible precautions when work is taken home for marking;
- ✓ Stores internally assessed work, including the sample returned after awarding body moderation, securely until the closing date for reviews of results or until the outcome of a review or any subsequent appeal has been completed;
- ✓ Reminds candidates of the need to keep their own work secure at all times and not share completed or partially completed work online, on social media, or through any other

means JCQ document 'Information for Candidates – Social Media' should be brought to attention of candidates;

- ✓ Liaises with the IT Manager to ensure that appropriate arrangements are in place to restrict access between sessions to candidates' work where work is stored electronically.

### **IT Manager**

- ✓ Ensures appropriate arrangements are in place to restrict access between sessions to candidates' work where work is stored electronically;
- ✓ Raises any concerns to Exams Officer relating to access and security of digital work.

## **Task marking – externally assessed components**

### **Conduct of externally assessed work**

#### **Learning Consultant**

- ✓ Liaises with the Exams Officer regarding the arrangements for any externally assessed component of a specification which must be conducted within a window of dates specified by the awarding body and according to JCQ 'Instructions for Conducting Examinations';
- ✓ Liaises with the Visiting Examiner where this may be applicable to any externally assessed component.

#### **Exams Officer**

- ✓ Arranges timetabling, rooming and invigilation where and if this is applicable to any externally assessed non-examination component of a specification;
- ✓ Conducts the externally assessed component within the window specified by the awarding body;
- ✓ Conducts the externally assessed component according to the JCQ publication Instructions for conducting examinations.

### **Submission of work**

#### **Learning Consultant**

- ✓ Provides the attendance register to a Visiting Examiner.

#### **Exams officer**

- ✓ Provides the attendance register to the Learning Consultant where the component may be assessed by a Visiting Examiner;
- ✓ Ensures the awarding body's attendance register for any externally assessed component is completed correctly to show candidates who are present and any who may be absent;
- ✓ Where candidates' work must be despatched to an awarding body's examiner, ensures the completed attendance register accompanies the work;
- ✓ Keeps a copy of the attendance register until after the deadline for reviews about results for the exam series;
- ✓ Packages the work as required by the awarding body and attaches the examiner address label;
- ✓ Despatches the work to the awarding body's instructions by the required deadline.

## **Task marking – internally assessed components**

### **Marking and annotation**

#### **Head of Centre**

- ✓ Ensures where a Learning Consultant teaches his or her own child, a conflict of interest is declared to the awarding body and the marked work of the child submitted for moderation, whether it is part of the moderation sample or not.

#### **Curriculum Leader**

- ✓ Sets timescales for Learning Consultants to inform candidates of their centre assessed marks that will allow sufficient time for a candidate to appeal an internal assessment decision/request a review of the centre's marking prior to the marks being submitted to the awarding body external deadline.

#### **Learning Consultant**

- ✓ Attends awarding body training as required to ensure familiarity with the mark scheme/marketing process;
- ✓ Marks candidates' work in accordance with the marking criteria provided by the awarding body;
- ✓ Annotates candidates' work as required to facilitate internal standardisation of marking and enable external moderation to check that marking is in line with the assessment criteria;
- ✓ Informs candidates of their marks which could be subject to change by the awarding body moderation process;
- ✓ Ensures candidates are informed to the timescale set by the Curriculum Leader or as indicated in the centre's internal appeals procedure to enable an internal appeal/request for a review of marking to be submitted by a candidate and the outcome known before final marks are submitted to the awarding body.

### **Internal standardisation**

#### **Quality Assurance (QA) lead/Lead internal verifier**

- ✓ Ensures that internal standardisation of marks across assessors and teaching groups takes place as required and to sequence;
- ✓ Supports staff not familiar with the mark scheme (e.g. NQTs, supply staff etc.);
- ✓ Ensures accurate internal standardisation - for example by
  - obtaining reference materials at an early stage in the course;
  - holding a preliminary trial marking session prior to marking;
  - carrying out further trial marking at appropriate points during the marking period;
  - after most marking has been completed, holds a further meeting to make final adjustments;
  - making final adjustments to marks prior to submission;
  - retaining work and evidence of standardisation.
- ✓ Retains evidence that internal standardisation has been carried out.

## **Learning Consultant**

- ✓ Indicates on work (or cover sheet) the date of marking;
- ✓ Marks to common standards;
- ✓ Keeps candidates work secure until after the closing date for review of results for the series concerned or until any appeal, malpractice or other results enquiry has been completed, whichever is later.

## **Consortium arrangements**

### **Curriculum Leader**

- ✓ Ensures a consortium co-ordinator is nominated (where this may be required as the consortium lead);
- ✓ If the consortium lead, liaises with the exams officer to ensure the awarding body is notified by submission of the 'Centre Consortium arrangement for centre-assessed work (inc Spoken Language endorsements, GCSE English Language) for each exam series affected;
- ✓ Ensures procedures for internal standardisation as a consortium are followed.

### **Learning Consultant**

- ✓ Provides marks to the Exams Officer to the internal deadline;
- ✓ Provides the moderation sample to the Exams Officer to the internal deadline;
- ✓ Retains all candidates' work in the consortium until after the deadline for reviews of results for the exam series or until any appeal, malpractice or other results enquiry has been completed, whichever is later.

### **Exams officer**

- ✓ Where the centre is the consortium lead
  - Submits the notification of [Centre consortium arrangements for centre - assessed work](#) via the awarding body's 'Centre Admin Portal' to the deadline for each exam series affected;
  - Submits marks to the awarding body deadline;
  - Liaises with other consortium exams officers to arrange despatch of a single moderation sample to the awarding body deadline.

## **Submission of marks and work for moderation**

### **Curriculum Leader**

- ✓ Inputs and submits marks online, via the awarding body secure extranet portal, keeping a record of the marks awarded to the external deadline/Provides marks to the exams officer to the internal deadline;
- ✓ Where responsible for marks input, ensures checks are made that marks for any additional candidates are submitted and ensures mark input is checked before submission to avoid transcription errors;
- ✓ Submits the requested samples of candidates' work to the awarding body moderator by the external deadline, keeping a record of the work submitted/provides the moderation sample to the Exams Officer to the internal deadline;

- ✓ Ensures that where a candidate's work has been facilitated by a scribe or practical assistant, the relevant completed cover sheet is securely attached to the front of the work and sent to the moderator in addition to the sample requested;
- ✓ Ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required.

#### **Exams Officer**

- ✓ Confirms with Curriculum Leaders that marks have been submitted to the awarding body deadline;
- ✓ Confirms with Learning Consultant that the moderation sample has been submitted to the awarding body deadline;
- ✓ Ensures that for postal moderation:
  - work is dispatched in packaging provided by the awarding body;
  - moderator label(s) provided by the awarding body are affixed to the packaging;
  - proof of dispatch is obtained and kept on file until the successful issue of final results;
- ✓ Through the Curriculum Leader, ensures the moderator is provided with authentication of candidates' work, confirmation that internal standardisation has been undertaken and any other subject-specific information where this may be required.

### **Storage and retention of work after submission of marks**

#### **Curriculum Leader**

- ✓ Keeps a record of names and candidate numbers for candidates whose work was included in the moderation sample;
- ✓ Retains all marked candidates' work (including any sample returned after moderation) under secure conditions for the required retention period;
- ✓ Takes steps to protect any work stored electronically from corruption and has a back-up procedure in place;
- ✓ Retains evidence of work where retention may be a problem (for example, photos of artefacts etc.).

#### **Exams Officer**

- ✓ Ensures any sample returned after moderation is logged and returned to the Learning Consultant for secure storage and required retention.

### **External moderation – the process**

#### **Curriculum Leader**

- ✓ Ensures that awarding body or its moderator receive the correct samples of candidates' work;
- ✓ Where relevant, liaises with the awarding body/moderator where the moderator visits the centre to mark the sample of work;
- ✓ Complies with any request from the moderator for remaining work or further evidence of the centre's marking.

## **External moderation - feedback**

### **Curriculum Leader**

- ✓ Checks the final moderated marks when issued to the centre when the results are published;
- ✓ Checks moderator reports and ensures that any remedial action, if necessary, is undertaken before the next examination series.

### **Exams Officer**

- ✓ Accesses or signposts moderator reports to relevant staff;
- ✓ Takes remedial action, if necessary, where feedback may relate to centre administration.

## **Access arrangements**

### **Learning Consultant**

- ✓ Works with the SENCo to ensure any access arrangements for eligible candidates are applied to assessments.

### **Special Educational Needs Coordinator (SENCo)**

- ✓ Follows the regulations and guidance in the JCQ publication Access Arrangements and Reasonable Adjustments in relation to non-examination assessments including Reasonable Adjustments for GCE A-level sciences – Endorsement of practical skills;
- ✓ Where arrangements do not undermine the integrity of the qualification and is the candidate's normal way of working, will ensure access arrangements are in place and awarding body approval, where required, has been obtained prior to assessments taking place;
- ✓ Makes Learning Consultants aware of any access arrangements for eligible candidates which need to be applied to assessments;
- ✓ Works with Learning Consultants to ensure requirements for access arrangement candidates requiring the support of a facilitator in assessments are met;
- ✓ Ensures that staff acting as an access arrangement facilitator are fully trained in their role.

## **Special consideration and loss of work**

### **Learning Consultant**

- ✓ Understands that a candidate may be eligible for special consideration in assessments in certain situations where a candidate is absent and/or produces a reduced quantity of work;
- ✓ Liaises with the exams officer when special consideration may need to be applied for a candidate taking assessments;
- ✓ Liaises with the exams officer to report loss of work to the awarding body.

### **Exams Officer**

- ✓ Refers to/directs relevant staff to the JCQ publication A guide to the special consideration process:

- Where a candidate is eligible, submits an application for special consideration via the awarding body's secure extranet site to the prescribed timescale;
- Where application for special consideration via the awarding body's secure extranet site is not applicable, submits the required form to the awarding body to the prescribed timescale;
- Keeps required evidence on file to support the application.
- ✓ Refers to/directs relevant staff to Form 15 – JCQ/LCW and where applicable submits to the relevant awarding body.

## **Malpractice**

### **Head of Centre**

- ✓ Understands the responsibility to immediately report to the relevant awarding body any alleged, suspected or actual incidents of malpractice involving candidates, Learning Consultants, invigilators or other administrative staff;
- ✓ Is familiar with the JCQ publication Suspected Malpractice in Examinations and Assessments: Policies and Procedures;
- ✓ Ensures that those members of teaching staff involved in the direct supervision of candidates producing non-examination assessment are aware of the potential for malpractice and ensures that teaching staff are reminded that failure to report allegations of malpractice or suspected malpractice constitutes malpractice in itself.

### **Learning Consultant**

- ✓ Is aware of the JCQ Notice to Centres - Sharing NEA material and candidates' work to mitigate against candidate and centre malpractice;
- ✓ Ensures candidates understand the JCQ document Information for candidates - non-examination assessments;
- ✓ Ensures candidates understand the JCQ document Information for candidates - Social Media
- ✓ Escalates and reports any alleged, suspected or actual incidents of malpractice involving candidates to the Head of Centre.

### **Exams Officer**

- ✓ Signposts the JCQ publication Suspected Malpractice in Examinations and Assessments: Policies and Procedures to the head of centre;
- ✓ Signposts the JCQ Notice to Centres - Teachers sharing assessment material and candidates' work to subject heads;
- ✓ Signposts candidates to the relevant JCQ information for candidate's documents
- ✓ Where required, supports the Head of Centre in investigating and reporting incidents of alleged, suspected or actual malpractice.

## **Post Results Services**

### **Head of Centre**

- ✓ Ensures the centre's internal appeals procedures clearly detail the procedure to be followed by candidates (or their parents/carers) appealing against a centre decision not to support a review of results or an appeal.

### **Curriculum Leader**

- ✓ Provides relevant support to Learning Consultants making decisions about reviews of results.

### **Learning Consultant**

- ✓ Provides advice and guidance to candidates on their results and the post-results services available.
- ✓ Provides the Exams Officer with the original sample or relevant sample of candidates' work that may be required for a review of moderation to the internal deadline.
- ✓ Supports the exams officer in collecting candidate consent where required.

### **Exams Officer**

- ✓ Is aware of the individual post-results services available for externally assessed and internally assessed components of non-examination assessments as detailed in the JCQ publication [Post Results Services \(Information and guidance to centres...\)](#);
- ✓ Provides/signposts relevant centre staff and candidates to post-results services information;
- ✓ Ensures any requests for post-results services that are available to non-examination assessments are submitted online via the awarding body secure extranet portal to deadline;
- ✓ Collects candidate consent where required.

## **Practical Skills Endorsement for the A-Level Sciences designed for use in England**

### **Head of Centre**

- ✓ Provides a signed declaration as part of the National Centre Number Register Annual Update, that all reasonable steps have been or will be taken to ensure that all candidates at the centre have had, or will have, the opportunity to undertake the prescribed practical activities;
- ✓ Ensures new lead Learning Consultants undertake the required training provided by the awarding body on the implementation of the practical endorsement;
- ✓ Ensures relevant centre staff liaise with all relevant parties in relation to arrangements for and conduct of the monitoring visit.

### **Quality Assurance (QA) lead/Lead internal verifier**

- ✓ Ensures the appropriate arrangements are in place for implementing the requirements of the practical endorsement appropriately and applying the assessment criteria correctly.

### **Curriculum Leader**

- ✓ Confirms understanding of the Practical Skills Endorsement for the A-Level Sciences designed for use in England and ensures any relevant JCQ/awarding body instructions are followed;
- ✓ Ensures where the centre intends to enter candidates for the first time for one or more of the A-level subjects, the relevant awarding body will be contacted at the beginning of the course;

- ✓ Undertakes any training provided by the awarding body on the implementation of the practical endorsement;
- ✓ Disseminates information to Learning Consultants ensuring the standards can be applied appropriately;
- ✓ Liaises with all relevant parties in relation to arrangements for and conduct of a monitoring visit.

### **Learning Consultant**

- ✓ Ensures all the JCQ/awarding body requirements/instructions in relation to the endorsement are known, understood and followed;
- ✓ Ensures the required arrangements for practical activities are in place;
- ✓ Provides all the required centre records;
- ✓ Ensures candidates provide the required records;
- ✓ Provides any required information to the subject lead regarding the monitoring visit;
- ✓ Assesses candidates using Common Practical Assessment Criteria (CPAC);
- ✓ Applies for an exemption where a candidate cannot access the practical endorsement due to a substantial impairment;
- ✓ Follows the awarding body's instructions for the submission of candidates Pass or Not Classified assessment outcome/ provides assessment outcomes to the Exams Officer to the internal deadline.

### **Exams Officer**

- ✓ Accepts contact with the monitor and pass information to the Curriculum Leader for a visit to be arranged with at least two weeks' notice;
- ✓ Confirms with the Learning Consultant that assessment outcomes have been submitted to the awarding body to the external deadline/Follows the awarding body's instructions for the submission of candidates Pass or Not Classified assessment outcome.

## **Spoken Language Endorsement for GCSE English Language specifications designed for use in England**

### **Head of Centre**

- ✓ Provides a signed declaration as part of the National Centre Number Register Annual Update, that all reasonable steps have been or will be taken to ensure that all candidates at the centre have had, or will have, the opportunity to undertake the Spoken Language endorsement.

### **Quality Assurance (QA) lead/Lead internal verifier**

- ✓ Ensures the appropriate arrangements are in place for internal standardisation of assessments.

### **Curriculum Leader**

- ✓ Confirms understanding of the Spoken Language Endorsement for GCSE English Language specifications designed for use in England and ensures any relevant JCQ/awarding body instructions are followed

- ✓ Ensures the required task setting and task taking instructions are followed by Learning Consultants.
- ✓ Ensures Learning Consultants assess candidates, either live or from recordings, using the common assessment criteria.
- ✓ Ensures for monitoring purposes, audio-visual recordings of the presentations of a sample of candidates are provided.

### **Learning Consultant**

- Ensures all the requirements in relation to the endorsement are known and understood.
- Follows the required task setting and task taking instructions.
- Assesses candidates, either live or from recordings, using the common assessment criteria.
- Provides audio-visual recordings of the presentations of a sample of candidates for monitoring purposes.
- Follows the awarding body's instructions for the submission of grades (Pass, Merit, Distinction or Not Classified) and the storage and submission of recordings.

### **Exams Officer**

- Follows the awarding body's instructions for the submission of grades and the storage and submission of grades and recordings.

## Management of issues and potential risks associated with non-examination assessments

Issue/Risk	Centre actions to manage issue/mitigate risk	Action by
<b>Task setting</b>		
Awarding body set task: IT failure/corruption of task details where set task details accessed from the awarding body online	Awarding body key date for accessing/downloading set task noted prior to start of course IT systems checked prior to key date Alternative IT system used to gain access Awarding body contacted to request direct e-mail of task details	EO IT Team IT Team EO
Centre set task: Learning Consultant fails to meet the assessment criteria as detailed in the specification	Ensures that Learning Consultants access awarding body training information, practice materials etc. Records confirmation that Learning Consultants understand the task setting arrangements as defined in the awarding body's specification Samples assessment criteria in the centre set task	CL CL CL
Candidates do not understand the marking criteria and what they need to do to gain credit	A simplified version of the awarding body's marking criteria described in the specification that is not specific to the work of an individual candidate or group of candidates is produced for candidates Records confirm all candidates understand the marking criteria Candidates confirm/record they understand the marking criteria	LC LC
Learning Consultant long term absence during the task setting stage	See centre's exam contingency plan - Teaching staff extended absence at key points in the exam cycle	CL/SLG
<b>Issuing of tasks</b>		
Task for legacy specification given to candidates undertaking new specification	Ensures Learning Consultants take care to distinguish between requirements/tasks for legacy specifications and requirements/tasks for new specifications Awarding body guidance sought where this issue remains unresolved	CL/LC CL/EO
Awarding body set task not issued to candidates on time	Awarding body key date for accessing set task as detailed in the specification noted prior to start of course Course information issued to candidates contains details when set task will be issued and needs to be completed by Set task accessed well in advance to allow time for planning, resourcing and teaching	CL/LC CL/LC LC
The wrong task is given to candidates	Ensures course planning and information taken from the awarding body's specification confirms the correct task will be issued to candidates Awarding body guidance sought where this issue remains unresolved	CL/LC CL
Learning Consultant long term absence during the issuing of tasks stage	See centre's exam contingency plan - Teaching staff extended absence at key points in the exam cycle	EO/CL/SLG

A candidate (or parent/carer) expresses concern about safeguarding, confidentiality or faith in undertaking a task such as a presentation that may be recorded	Ensures the candidate's presentation does not form part of the sample which will be recorded Contacts the awarding body at the earliest opportunity where unable to record the required number of candidates for the monitoring sample	SLG
<b>Task taking</b>		
<b>Supervision</b>		
Planned assessments clash with other centre or candidate activities	Assessment plan identified for the start of the course Assessment dates/periods included in centre wide calendar	CL/LC CL/LC/EO /SLG
Rooms or facilities inadequate for candidates to take tasks under appropriate supervision	Timetabling organised to allocate appropriate rooms and IT facilities for the start of the course Staggered sessions arranged where IT facilities insufficient for number of candidates Whole cohort to undertake written task in large exam venue at the same time (exam conditions do not apply)	SLG  SLG SLG
Insufficient supervision of candidates to enable work to be authenticated	Confirm Learning Consultants are aware of and follow the current JCQ publication Instructions for conducting non-examination assessments and any other specific instructions detailed in the awarding body's specification in relation to the supervision of candidates Confirm Learning Consultants understand their role and responsibilities as detailed in the centre's non-examination assessment policy	EO/CL  CL
A candidate is suspected of malpractice prior to submitting their work for assessment	Instructions and processes in the current JCQ publication Instructions for conducting non-examination assessments (section 9 Malpractice) are followed An internal investigation and where appropriate internal disciplinary procedures are followed	EO SLG SLG
Access arrangements were not put in place for an assessment where a candidate is approved for arrangements	Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 2), to determine the process to be followed to apply for special consideration for the candidate	SENCo/EO
<b>Advice and feedback</b>		
Candidate claims appropriate advice and feedback not given by Learning Consultant prior to starting on their work	Ensures a centre-wide process is in place for Learning Consultants to record all information provided to candidates before work begins as part of the centre's quality assurance procedures Regular monitoring of Learning Consultant completed records and sign-off to confirm monitoring activity Full records kept detailing all information and advice given to candidates prior to starting on their work as appropriate to the subject and component	CL/SLG  CL/SLG  LC/CL

	Candidate confirms/records advice and feedback given prior to starting on their work	LC
Candidate claims no advice and feedback given by Learning Consultant during the task-taking stage	Ensures a centre-wide process is in place for Learning Consultants to record all advice and feedback provided to candidates during the task-taking stage as part of the centre's quality assurance procedures Regular monitoring of Learning Consultant completed records and sign-off to confirm monitoring activity Full records kept detailing all advice and feedback given to candidates during the task-taking stage as appropriate to the subject and component Candidate confirms/records advice and feedback given during the task-taking stage	CL/SLG LC/CL LC LC
A third party claims that assistance was given to candidates by the Learning Consultant over and above that allowed in the regulations and specification	An investigation is conducted; candidates and Learning Consultant are interviewed and statements recorded where relevant Records as detailed above are provided to confirm all assistance given Where appropriate, a suspected malpractice report is submitted to the awarding body	HoS LC/CL/EO SLG
Candidate does not reference information from published source	Candidate is advised at a general level to reference information before work is submitted for formal assessment Candidate is again referred to the JCQ document Information for candidates: non-examination assessments Candidate's detailed record of his/her own research, planning, resources etc. is regularly checked to ensure continued completion	LC LC/CL LC
Candidate does not set out references as required	Candidate is advised at a general level to review and re-draft the set out of references before work is submitted for formal assessment Candidate is again referred to the JCQ document Information for candidates: non-examination assessments Candidate's detailed record of his/her own research, planning, resources etc. is regularly checked to ensure continued completion	LC LC/CL LC
Candidate joins the course late after formally supervised task taking has started	A separate supervised session(s) is arranged for the candidate to catch up	LC/CL
Candidate moves to another centre during the course	Awarding body guidance is sought to determine what can be done depending on the stage at which the move takes place	CL/EO
An excluded student wants to complete his/her non-examination assessment(s)	The awarding body specification is checked to determine if the specification is available to a candidate outside mainstream education If so, arrangements for supervision, authentication and marking are made separately for the candidate	CL LC/CL/IV/SLG
<b>Resources</b>		

A candidate augments notes and resources between formally supervised sessions	Preparatory notes and the work to be assessed are collected in and kept secure between formally supervised sessions Where memory sticks are used by candidates, these are collected in and kept secure between formally supervised sessions Where work is stored on the centre's network, access for candidates is restricted between formally supervised sessions	LC/CL LC/CL LC/CL/IT
A candidate fails to acknowledge sources on work that is submitted for assessment	Candidate's detailed record of his/her own research, planning, resources etc. is checked to confirm all the sources used, including books, websites and audio/visual resources Awarding body guidance is sought on whether the work of the candidate should be marked where candidate's detailed records acknowledges sources appropriately Where confirmation is unavailable from candidate's records, awarding body guidance is sought and/or a mark of zero is submitted to the awarding body for the candidate	LC/CL CL/EO CL/EO/SLG
<b>Word and time limits</b>		
A candidate is penalised by the awarding body for exceeding word or time limits	Records confirm the awarding body specification has been checked to determine if word or time limits are mandatory Where limits are for guidance only, candidates are discouraged from exceeding them Candidates confirm/record any information provided to them on word or time limits is known and understood	LC/CL LC/CL LC/CL
<b>Collaboration and group work</b>		
Candidates have worked in groups where the awarding body specification states this is not permitted	Records confirm the awarding body specification has been checked to determine if group work is permitted Awarding body guidance sought where this issue remains unresolved	LC/CL CL/EO
<b>Authentication procedures</b>		
A Learning Consultant has doubts about the authenticity of the work submitted by a candidate for internal assessment  Candidate plagiarises other material	Records confirm subject staff have been made aware of the JCQ document 'Teachers sharing assessment material and candidates' work' Records confirm that candidates have been issued with the current JCQ document Information for candidates: non-examination assessments Candidates confirm/record that they understand what they need to do to comply with the regulations for non-examination assessments as outlined in the JCQ document Information for candidates: non-examination assessments The candidate's work is not accepted for assessment A mark of zero is recorded and submitted to the awarding body	CL/SLG/EO  LC/EO  LC/EO  LC/CL/EO/SLG

Candidate does not sign their authentication statement/declaration	Records confirm that candidates have been issued with the current JCQ document Information for candidates: non-examination assessments Candidates confirm/record they understand what they need to do to comply with the regulations as outlined in the JCQ document Information for candidates: non-examination assessments Declaration is checked for signature before accepting the work of a candidate for formal assessment	LC/CL/EO  LC  LC/CL
Learning Consultant not available to sign authentication forms	Ensures a centre-wide process is in place for Learning Consultants to sign authentication forms at the point of marking candidates work as part of the centre's quality assurance procedures	CL/SLG/SLG
<b>Presentation of work</b>		
Candidate does not fully complete the awarding body's cover sheet that is attached to their worked submitted for formal assessment	Cover sheet is checked to ensure it is fully completed before accepting the work of a candidate for formal assessment	LC/CL
<b>Keeping materials secure</b>		
Candidates work between formal supervised sessions is not securely stored	Records confirm Learning Consultants are aware of and follow current JCQ publication Instructions for conducting non-examination assessments Regular monitoring/internal audit ensures Learning Consultant use of appropriate secure storage	LC/CL/SLG/EO
Adequate secure storage not available to Learning Consultant	Records confirm adequate/sufficient secure storage is available to Learning Consultant prior to the start of the course Alternative secure storage sourced where required	CL/SLG CL/SLG
<b>Task marking – externally assessed components</b>		
A candidate is absent on the day of the examiner visit for an acceptable reason	Awarding body guidance is sought to determine if alternative assessment arrangements can be made for the candidate If not, eligibility for special consideration is explored and a request submitted to the awarding body where appropriate	CL/EO  CL/EO/PLD
A candidate is absent on the day of the examiner visit for an unacceptable reason	The candidate is marked absent on the attendance register	LC/CL/EO
<b>Task marking – internally assessed components</b>		
A candidate submits little or no work	Where a candidate submits no work, the candidate is recorded as absent when marks are submitted to the awarding body Where a candidate submits little work, the work produced is assessed against the assessment criteria and a mark allocated appropriately; where the work does not meet any of the assessment criteria a mark of zero is submitted to the awarding body	LC/CL/EO  LC/CL/EO

A candidate is unable to finish their work for unforeseen reason	Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 5), to determine eligibility and the process to be followed for shortfall in work	CL/EO
The work of a candidate is lost or damaged	Relevant staff are signposted to the JCQ publication Instructions for conducting non-examination assessments (section 8), to determine eligibility and the process to be followed for lost or damaged work	CL/EO/SLG
Candidate malpractice is discovered	Instructions and processes in the current JCQ publication Instructions for conducting non-examination assessments (section 9 Malpractice) are followed Investigation and reporting procedures in the current JCQ publication Suspected Malpractice in Examinations and Assessments are followed Appropriate internal disciplinary procedures are also followed	EO/SLG LC/CL/IV/EO HoS/CL/EO/SLG HoS/CL/SLG
A Learning Consultant marks the work of his/her own child	A conflict of interest is declared by informing the awarding body that a Learning Consultant is teaching his/her own child at the start of the course Marked work of said child is submitted for moderation whether part of the sample requested or not	CL/EO/SLG LC/CL/EO/SLG
An extension to the deadline for submission of marks is required for a legitimate reason	Awarding body is contacted to determine if an extension can be granted Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 5), to determine eligibility and the process to be followed for non-examination assessment extension	EO/SLG EO/CL
After submission of marks, it is discovered that the wrong task was given to candidates	Awarding body is contacted for guidance Relevant staff are signposted to the JCQ publication A guide to the special consideration process (section 2), to determine eligibility and the process to be followed to apply for special consideration for candidates	EO/SLG EO/CL/SLG
A candidate wishes to appeal/request a review of the marks awarded for their work by their Learning Consultant	Candidates are informed of the marks they have been awarded for their work prior to the marks being submitted to the awarding body Records confirm candidates have been informed of their marks Candidates are informed that these marks are subject to change through the awarding body's moderation process Candidates are informed of their marks to the timescale identified in the centre's internal appeals procedure and prior to the internal deadline set by the exams officer for the submission of marks Through the candidate exam handbook, candidates are made aware of the centre's internal appeals procedures and timescale for submitting an appeal/request for a review of the centre's marking prior to the submission of marks to the awarding body	LC/CL/SLG/EO LC/CL/SLG/EO LC/CL/SLG/EO LC/CL/SLG/EO LC/CL/EO/SLG

<p>Deadline for submitting work for formal assessment not met by candidate</p>	<p>Records confirm deadlines given and understood by candidates at the start of the course  Candidates confirm/record deadlines known and understood  Depending on the circumstances, awarding body guidance sought to determine if the work can be accepted late for marking providing the awarding body's deadline for submitting marks can be met  Decision made (depending on the circumstances) if the work will be accepted late for marking or a mark of zero submitted to the awarding body for the candidate</p>	<p>LC/CL  LC    CL/EO    CL/EO/SLG</p>
<p>Deadline for submitting marks and samples of candidates work ignored by Learning Consultant</p>	<p>Internal/external deadlines are published at the start of each academic year  Reminders are issued through Senior Leaders/Curriculum Leaders as deadlines approach  Records confirm deadlines known and understood by Learning Consultants  Where appropriate, internal disciplinary procedures are followed</p>	<p>EO/CL/SLG    SLG/CL/SLG    LC/CL  CL/SLG/HoS</p>
<p>Learning Consultant long term absence during the marking period</p>	<p>See centre's exam contingency plan (Teaching staff extended absence at key points in the exam cycle)</p>	